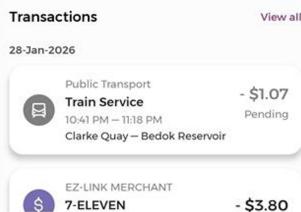
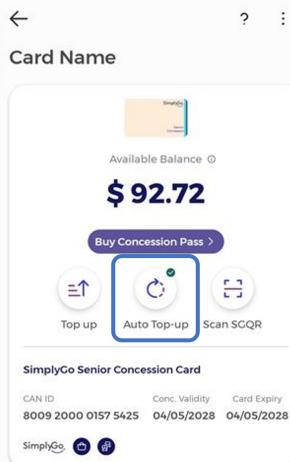


## SimplyGo App User Guide

# Changing Auto Top-up Payment Method for SimplyGo EZ-Link / Concession cards

05/02/2026 5:06 pm +08

### Step 1: Tap "Auto Top-up" on the Card Details page



### Step 2: Tap "Change"

< Auto Top-up Status ? :

Auto Top-up Activated



Auto Top-up Amount

**\$ 20.00**

Payment Method

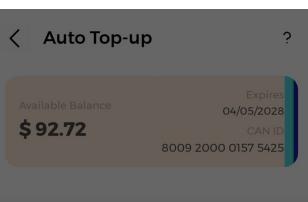
 Citibank  
..... 0628

[View FAQs on Auto Top-up](#)



[Change](#)

### Step 3: Select the new payment method



Choose Payment Method

DBS bank accounts are now accepted as a Payment Method for auto top-up service for your upgraded EZ-Link card.

-  DBS ..... 1269
-  DBS ..... 2024
-  Citibank ..... 0628
-  DBS/POSB Bank Account DBS account: .....5833
-  DBS/POSB Bank Account DBS account: .....9003

 [Add a Payment Method](#)

### Step 4: Verify the selected payment method and tap "Next"

< Auto Top-up ?

Available Balance \$ 92.72 Expires 04/05/2028  
CAN ID 8009 2000 0157 5425

Top-up Amount

**\$ 20** **\$ 30** **\$ 40** **\$ 50**

Payment Method

DBS 1269

Change Payment Method >

In the event where my card balance is insufficient for my transaction, I will like to have multiple auto top-ups to pay for the transaction.

**Next**

**Step 5: An authorisation amount will be held on the selected bank card. Tap "Proceed".**

< Auto Top-up ?

Available Balance \$ 92.72 Expires 04/05/2028  
CAN ID 8009 2000 0157 5425

Top-up Amount

**\$ 20** **\$ 30** **\$ 40** **\$ 50**

Authorization Hold

There will be an authorization hold amount of \$0.10 on your chosen bank card. This is not a charge and will be released within 7 working days.

**Cancel** **PROCEED**

In the event where my card balance is insufficient for my transaction, I will like to have multiple auto top-ups to pay for the transaction.

**Next**

**And you're done!**



**Congratulations!**

You have successfully changed the Auto Top-up service preference for your EZ-Link!

OK

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