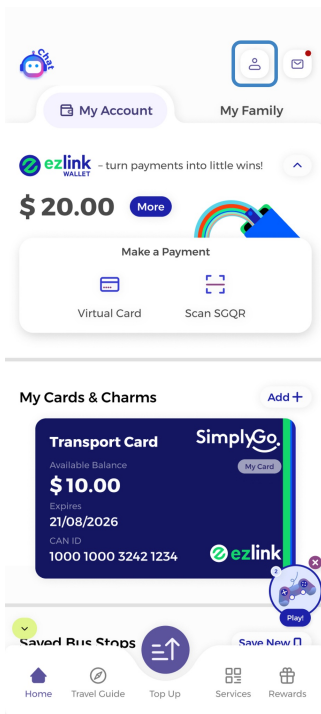


SimplyGo App User Guide

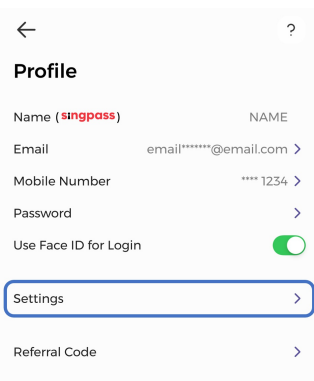
Delinking credit/debit card from Auto Top-up

10/12/2025 4:44 pm +08

Step 1: Tap the profile icon



Step 2: Tap "Settings"



Step 3: Tap "Manage Payment Methods"



Settings

Message Controls

Receive Transaction Alerts



Receive Marketing Messages



You will receive the latest promotions and updates on EZ-Link products and services.

Payment

Manage Payment Methods



About Us



Logout



Delete Account

Step 4: Select the card you wish to delink



Saved Payment Methods

Debit/Credit Cards

Citi CitiBank **** Primary Card



Bank Accounts

DBS/POSB bank accounts can be used as one of the payment methods for supported card top-ups and auto top-ups.

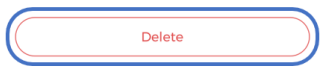
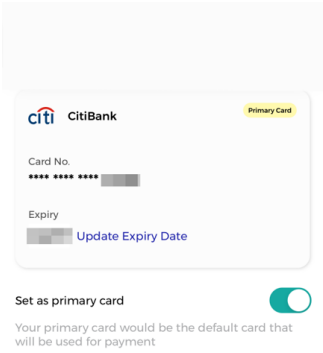


No accounts added

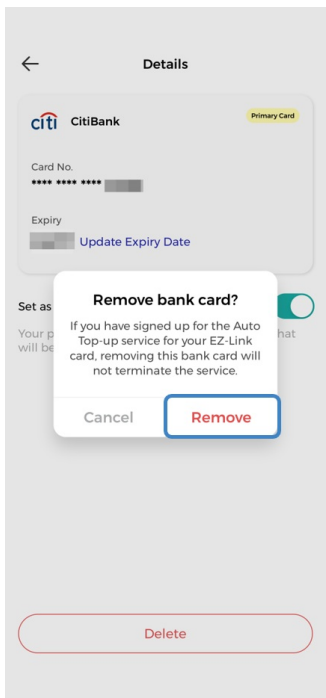
To safeguard your account, you are allowed to store a maximum of 6 bank cards, exclusive of DBS/POSB bank accounts.

Add

Step 5: Tap "Delete"



Step 6: Tap "Remove"



And you're done!