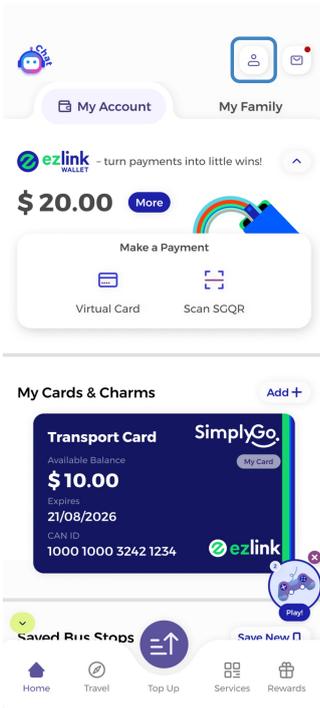


# SimplyGo App User Guide

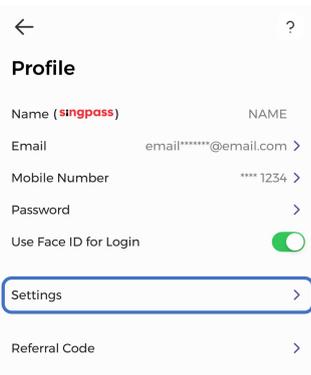
## Delinking credit/debit card from Auto Top-up

10/02/2026 8:10 am +08

### Step 1: Tap the profile icon



### Step 2: Tap "Settings"



### Step 3: Tap "Manage Payment Methods"



## Settings

### Message Controls

Receive Transaction Alerts



Receive Marketing Messages



You will receive the latest promotions and updates on EZ-Link products and services.

### Payment

Manage Payment Methods >

About Us >

Logout >

Delete Account

## Step 4: Select the card you wish to delink



### Saved Payment Methods

#### Debit/Credit Cards

Citi CitiBank \*\*\*\* Primary Card >

#### Bank Accounts

DBS/POSB bank accounts can be used as one of the payment methods for supported card top-ups and auto top-ups.

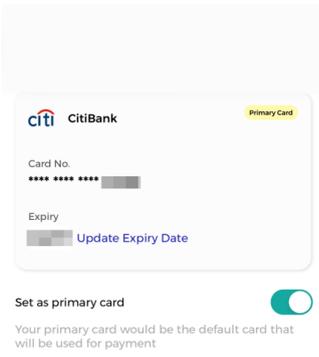


No accounts added

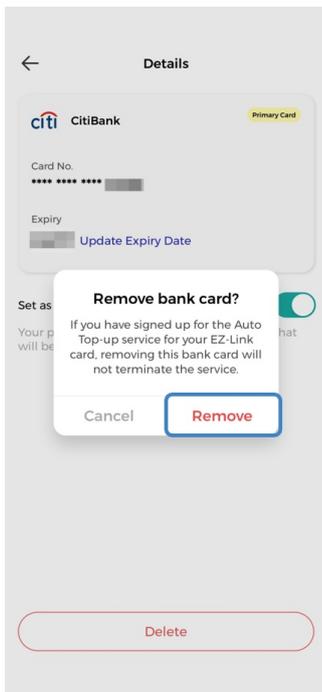
To safeguard your account, you are allowed to store a maximum of 6 bank cards, exclusive of DBS/POSB bank accounts.

Add

## Step 5: Tap "Delete"



### Step 6: Tap "Remove"



**And you're done!**