

SimplyGo App User Guide

Why am I unable to access my existing account / create a new account with foreign mobile number on the Enhanced SimplyGo app?

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Registration of the account would require a local number for verification purposes. Customers with foreign numbers holding a Card-Based Ticketing EZ-Link card or SimplyGo EZ-Link card may select "Use Guest Mode", followed by the "Services" tab and use the "Scan card for details" function to check their travel card balance on their card.