

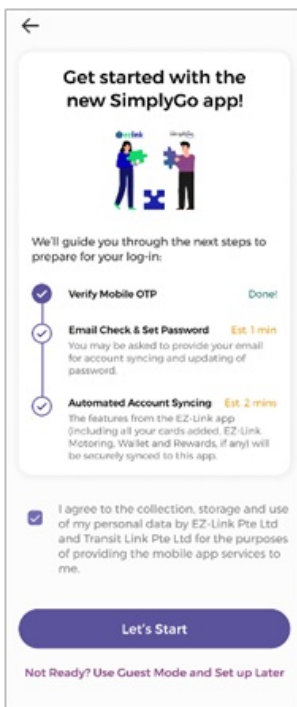
SimplyGo App User Guide

How do I know if I have completed syncing my account on the Enhanced SimplyGo app?

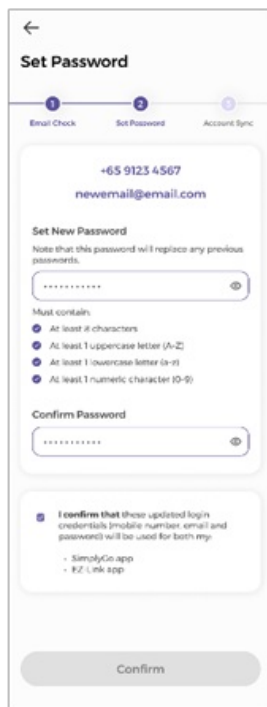
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If you have successfully synced your account, you would have gone through the following steps reflected in the screenshots below on the Enhanced SimplyGo app version. You will then be able to log in to the new home page interface (in green border).

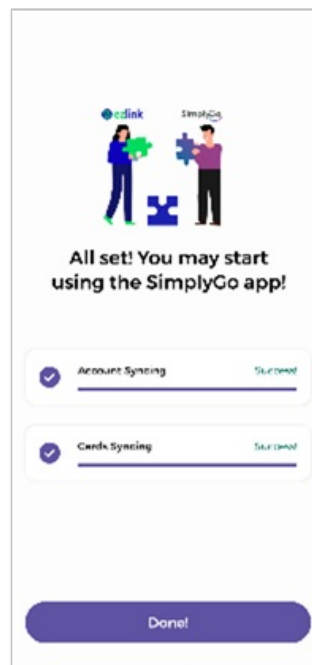
Step 1:



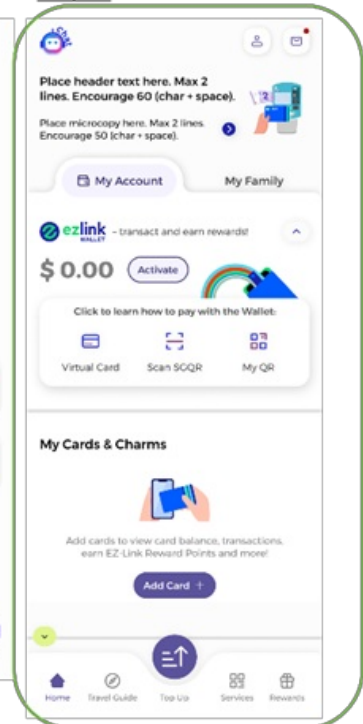
Step 2:



Step 3:



Step 4:

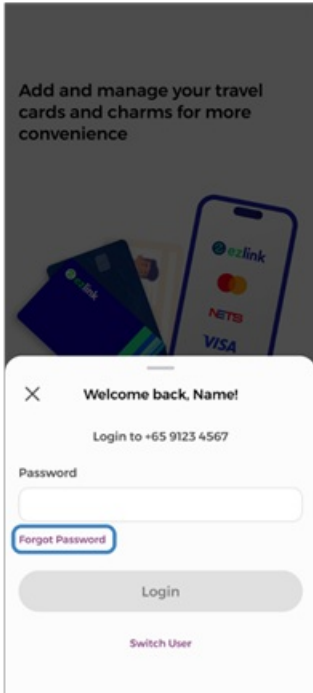


A gentle reminder that during the account syncing on the Enhanced SimplyGo app, you had confirmed your mobile number, email and set a new password (Step 2 above) Please use these same credentials to log in to the EZ-Link app.

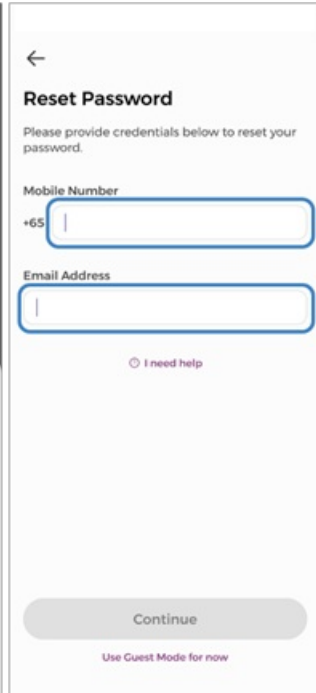
Can't remember password or still having issues? Click on Forgot Password to reset.

Please note that as you have already synced your account, if you subsequently change your password or wallet PIN (for wallet payment) on either app, it will be changed on BOTH the EZ-Link and Enhanced SimplyGo apps.

Step 1:



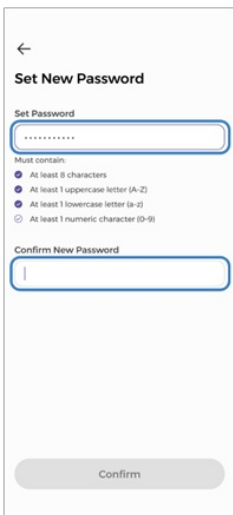
Step 2:



Step 3:



Step 4:



Step 5:

