SimplyGo App User Guide

# **Removing a payment method**

23/04/2025 11:30 am +08

### Step 1: Tap the profile icon

My Account	My Family
\$20.00	
Make a Pa	lyment
	E-3
Virtual Card	Scan SGQR
My Cards & Charms Transport Card	Add + SimplyGo.
My Cards & Charms Transport Card Available Balance	Add + SimplyGo.
My Cards & Charms Transport Card Available Balance \$ 10.00	Add + SimplyGo. Mycar
My Cards & Charms Transport Card Available Balance \$ 10.00 Expres 21/08/2026	Add + SimplyGo.
My Cards & Charms Transport Card Available Balance \$ 10.00 Expres 21/08/2026 CAN ID	Add+ SimplyGo.
My Cards & Charms Transport Card Autilable Balance \$10.00 Everine 21/08/2026 CAN D 1000 1000 3242 123	Add + SimplyGo.
My Cards & Charms Transport Card Autoble Balance \$10.00 Everins 21/08/2026 CAN D 1000 1000 3242 1234	Add + SimplyGo. @czlink
My Cards & Charms Transport Card Araitable Balance \$ 10,000 Evolus 21/08/2026 CAN 10 1000 1000 3242 123	Add + SimplyGo. (WCCO)
My Cards & Charms Transport Card Autobio Elance \$ 10.00 Eroires 21/08/2026 CAN IO 1000 1000 32/42 123- Control Control Cards Control Con	Add + SimplyGo. @ezlink @ezlink Save New T

Step 2: Tap "Settings"

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Profile	
Name	1.000
Email	@GMAILCOM >
Mobile Number	>
Password	>
Use Biometric ID for Login	
Settings	>
Referral Code	>
App Tutorial	>

# Step 3: Tap "Manage Payment Methods"

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)			
You will receive the latest promotions and updates			
•]			

# Step 4: Select the card you wish to remove

← Saved Payment Methods		
Debit/Credit Cards		
CITI CitiBank **** Primary Card	>	
Bank Accounts	of the	
payment methods for supported card top-ups auto top-ups.	and	
No accounts added		
To safeguard your account, you are allowed to	store	
a maximum of 6 bank cards, exclusive of DBS/ bank accounts.	POSB	
Add		
Step 5: Tap "Delete"		
CÎTÎ CitiBank	Card	
Card No.		
**** ****		
Expiry		
Update Expiry Date		
Update Expiry Date		
Set as primary card		
Update Expiry Date Set as primary card Your primary card would be the default card th will be used for payment	hat	
Update Expiry Date Set as primary card Your primary card would be the default card th will be used for payment	nat	
Set as primary card Your primary card would be the default card the will be used for payment	nat	



### Step 6: Tap "Remove"

Details	
CitiBank	Primary Card
lo.	
Update Expiry Date	
Remove bank card? If you have signed up for the Auto Top-up service for your EZ-Link card, removing this bank card will not terminate the service.	
Cancel	Remove
Delete	
	Details CitiBank Update Expiry Date Update Expiry Date If you have signed up Top-up service for y card, removing this b not terminate the Cancel Delete

And you're done!