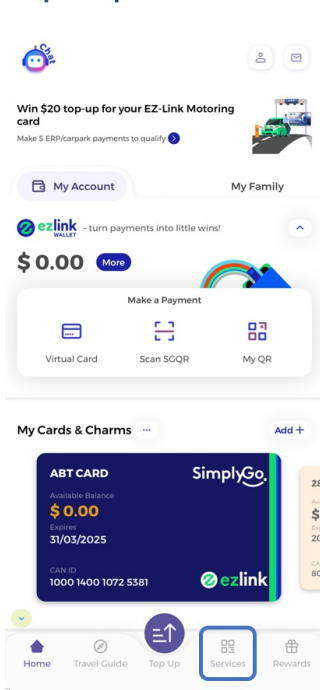


# SimplyGo App User Guide

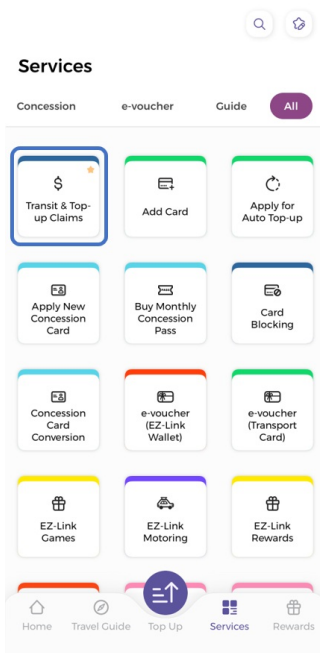
## Checking claim status

07/08/2024 11:04 am +08

### Step 1: Tap "Services"



### Step 2: Tap "Transit & Top-up Claims" (under "Card Services")



Claim status will be reflected here.

Tap the dropdown arrow to view claims submitted for previous months.



### Claims

Search Claims by Month

Aug 2024

**Top-up Claim: \$0.00** Pending

Claim Made On	Ref
06-Aug-2024	888049204014

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Card No  
1000 1900 1222 9173

Top-up Channel  
SimplyGo App

Make a New Claim