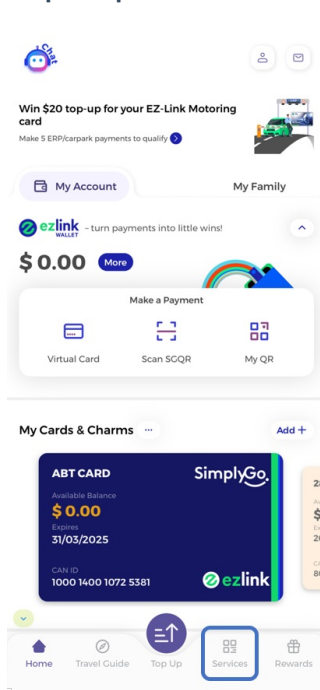


# SimplyGo App User Guide

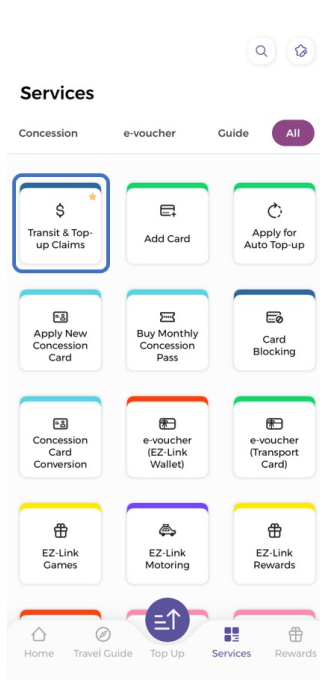
## Checking claim status

30/07/2025 5:31 pm +08

### Step 1: Tap "Services"



### Step 2: Tap "Transit & Top-up Claims" (under "Card Services")



Claim status will be reflected here.

Tap the dropdown arrow to view claims submitted for previous months.

←

Claims

Search Claims by Month

Aug 2024

Ⓢ

Top-up Claim: \$0.00

Pending

Claim Made On

06-Aug-2024

Ref

888049204014

Card No

1000 1900 1222 9173

Top-up Channel

SimplyGo App

Ⓢ

↑

Make a New Claim