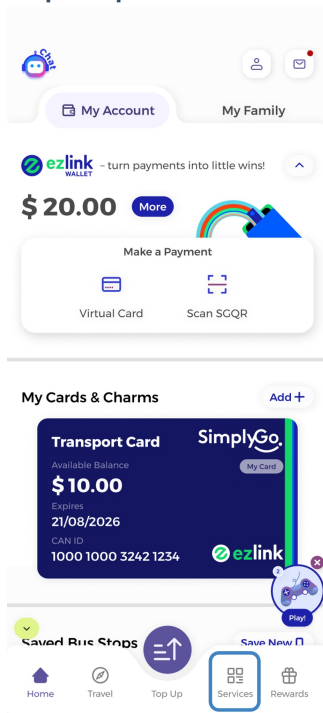


SimplyGo App User Guide

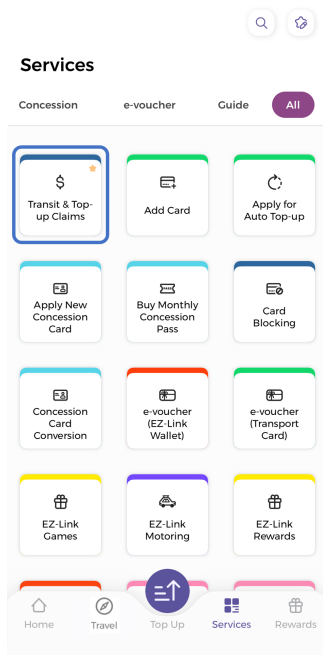
Checking claim status

10/02/2026 8:11 am +08

Step 1: Tap "Services"



Step 2: Tap "Transit & Top-up Claims" (under "Card Services")



Claim status will be reflected here.

Tap the dropdown arrow to view claims submitted for previous months.

