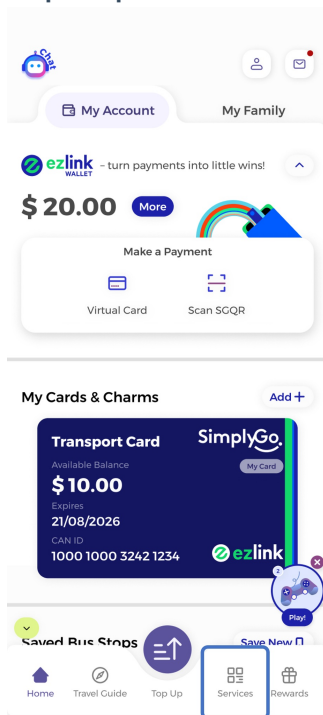


SimplyGo App User Guide

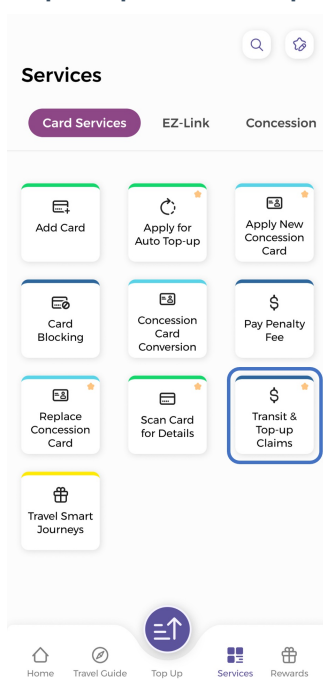
Checking claim status

10/12/2025 4:46 pm +08

Step 1: Tap "Services"



Step 2: Tap "Transit & Top-up Claims" (under "Card Services")



Claim status will be reflected here.

Tap the dropdown arrow to view claims submitted for previous months.

Claims

Search Claims by Month

Sep 2024

Transit Claim: \$0.00

Pending

Claim Made On

12-Sep-2024

Ref

8808008080808080

Trip

Bugis Stn – Telok Ayer Stn

Date of Trip

12-Dec-2023

000

Transit Claim: \$0.00

Collected

Claim Made On

12-Sep-2024

Ref

8808008080808080

Trip

Opp Blk 612A – Kaki Bukit

Date of Trip

12-Dec-2023

000

File a new claim