SimplyGo App User Guide

# **Resetting payment PIN**

23/04/2025 7:27 pm +08

# Step 1: Tap the "Profile" icon

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My Account	My Family
ezlink	ts into little wins!
\$20.00 More	
Make a Pa	yment
	8
Virtual Card	Scan SGQR
My Cards & Charms	Add +
My Cards & Charms Transport Card	Add + SimplyGo.
My Cards & Charms Transport Card Available Balance	Add + SimplyGo,
My Cards & Charms Transport Card Available Balance \$1000 Expres	Add + SimplyGo.
My Cards & Charms Transport Card Available Balance \$1008/2026 20108	Add + SimplyGo.
My Cards & Charms Transport Card Available Balance \$10.00 Expres 21/08/2026 CAN ID 1000 1000 3242 123	Add + SimplyGo.
My Cards & Charms Transport Card Autilable Balance \$10.00 Expires 21/08/2026 CNIO 1000 1000 3242 123	Add + SimplyGo. wccre & @ezlink
My Cards & Charms Transport Card Autobie Blance \$10.00 Events 21/08/2026 CAN 0 1000 1000 3242 1234	Add + SimplyGo. (Recent Control of the second secon
My Cards & Charms Transport Card Autobie Blance \$10.00 Earlies 21/08/2026 CAN ID 1000 1000 32/42 123	Add + SimplyGo. @ezlink @ezlink
My Cards & Charms Transport Card Autobe Blance \$ 10.00 Evens 2 0.05 Con 10 1000 1000 3242 123 Con 10 Con 10	Add + SimplyGo. @ezlink Save New () Save New ()

# Step 2: Tap "Settings"

$\leftarrow$	?
Profile	
Name	NAME
Email	email******@email.com >
Mobile Number	**** 1234 >
Password	>
Use Biometric ID f	or Login
Personal Info	>
Settings	>
Referral Code	>

Step 3: Tap "Reset Payment PIN"

$\leftarrow$
Settings
Message Controls
Receive Transaction Alerts
Receive Marketing Messages
You will receive the latest promotions and updates on EZ-Link products and services.
Payment
Manage Payment Methods >
Update Payment PIN >
Reset Payment PIN >
Use Face ID for EZ-Link Wallet Payments
About Us >
Logout >
Delete Account

# Step 4: Enter your details and tap "Next"

# $<\,$ Reset Payment PIN

#### Forgot your PIN?

Fill in the fields below to set up your new Payment PIN.

Password *	Q
This is your login password	
One-time Password (OTP) *	Get OTP