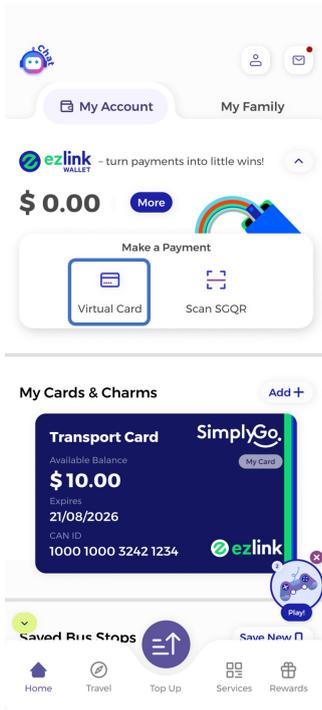


SimplyGo App User Guide

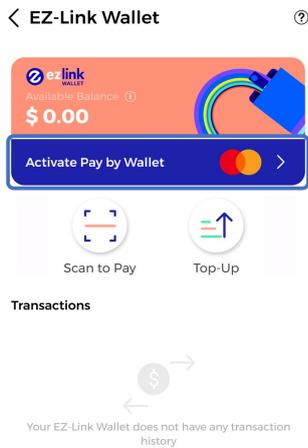
Activating EZ-Link Wallet with Mastercard

10/02/2026 8:14 am +08

Step 1: Tap "Virtual Card"

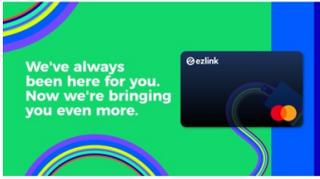


Step 2: Tap "Activate Pay by Wallet"



Step 3: Tap "Activate Now"

< Pay by Wallet



[Click here to see ongoing promotions](#) >

What is Pay by Wallet with Mastercard Pay by Account?

It is a virtual account offered by EZ-Link and Mastercard that allows you to pay using funds from the EZ-Link Wallet at all Mastercard merchants worldwide.

The Pay by Wallet is linked to your EZ-Link Wallet, and all payments made are deducted directly from your wallet balance.

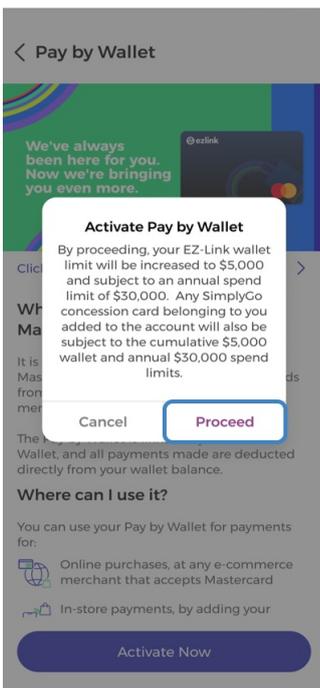
Where can I use it?

You can use your Pay by Wallet for payments for:

-  Online purchases, at any e-commerce merchant that accepts Mastercard
-  In-store payments, by adding your

[Activate Now](#)

Step 4: Tap "Proceed"



Step 5: Tap "Retrieve Myinfo with Singpass"

< Myinfo Verification

We will like to verify some information via Myinfo before you proceed to activate your Pay by Wallet.

EZ-Link is collecting and using your personal data for the purposes of conducting customer due diligence checks, in accordance with the prevailing legislation and/or regulations, in order for EZ-Link to provide you with EZ-Link's services. We will take care to implement extra security steps to protect your personal data from unauthorized access and/or disclosure. You may refer to our Privacy Policy for more information.

Retrieve Myinfo with singpass

Step 6: Tap "I Agree"

< Singpass Login

singpass

Singpass enables you to retrieve your personal data from relevant government agencies to pre-fill the relevant fields, making digital transactions faster and more convenient.

This digital service is requesting the following information from Singpass, for the purpose of conducting customer due diligence checks, in accordance with the prevailing legislation and/or regulations, in order for EZ-Link to provide you with the EZ-Link Wallet service.

- > Name
- > Nationality
- > Date of Birth
- > Registered Address
- > NRIC/FIN
- > Sex

Clicking the "I Agree" button permits this digital service to retrieve your data based on the Terms of Use.

I Agree

No Thanks

Step 7: Check your details and tap "Verify"

< **Verify Personal Info**

Retrieved data from Myinfo:

Name (as in NRIC) *

Andy Lau

NRIC/FIN *

S9012345A

Date of Birth *

1990-01-10

Nationality *

Singaporean

Sex/Gender *

Male

Registered Address *

Block 123, 01-01, ALEXANDRA
ROAD 12, SINGAPORE, 012352

Verify

And you're done!



Congratulations!

You have successfully activated your Pay by
Wallet!
