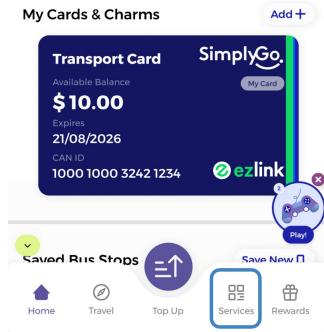
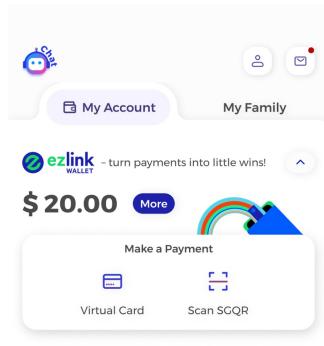


## SimplyGo App User Guide

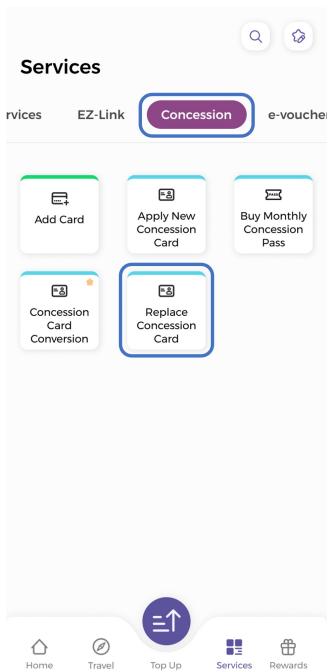
### Concession card replacement

10/02/2026 8:11 am +08

#### Step 1: Tap "Services"



#### Step 2: Under the "Concession" tab, tap "Replace Concession Card"



### Step 3: Check your details and tap "Continue" to proceed

The image shows a form titled 'Replace Lost Concession Card'. It includes fields for 'Concession Card Type' (highlighted with a blue box, showing 'Passion Silver Concession Card'), 'NRIC Number' (showing 'S1234567B'), and 'Date of Birth' (showing '30-03-2004'). At the bottom is a large blue 'Continue' button.