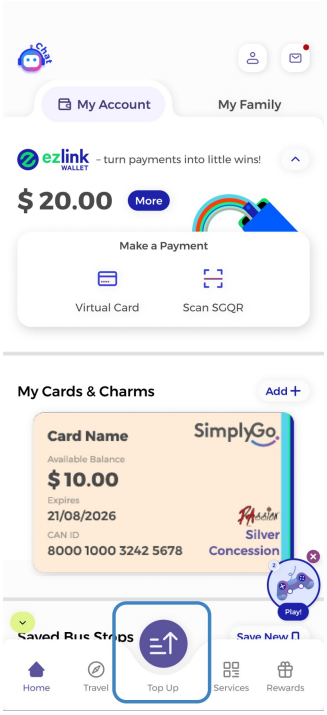
SimplyGo App User Guide

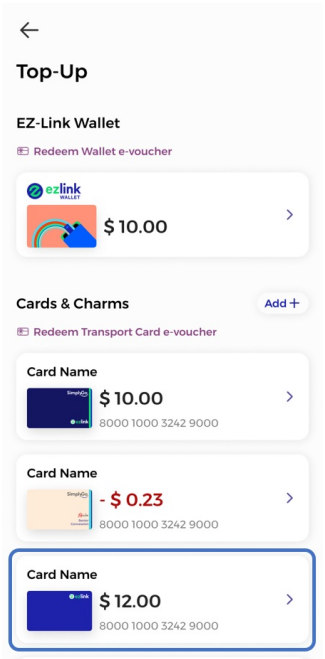
Topping up your EZ-Link/Concession card

30/07/2026 2:44 pm +08

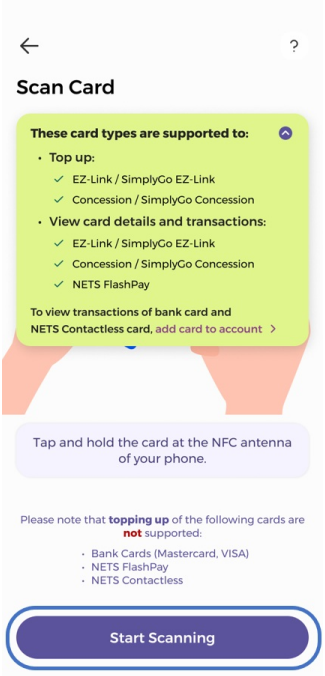
Step 1: Tap the top-up icon



Step 2: Tap the card you wish to top up



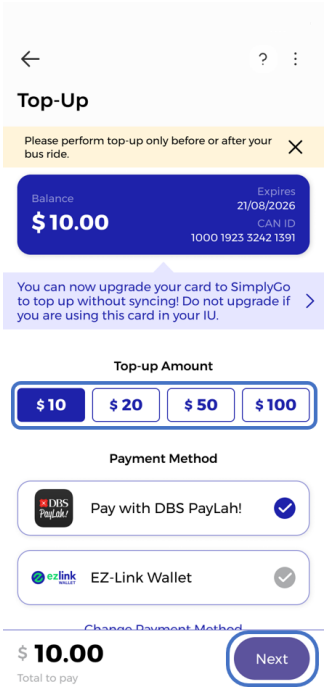
Step 3: Hold your EZ-Link / Concession card to your phone and tap "Start Scanning"



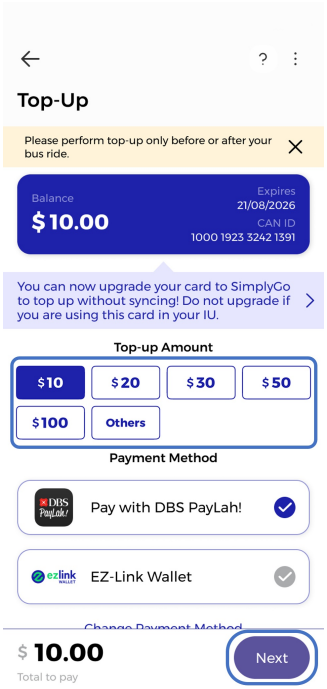
Step 4: Select your top-up amount and tap "Next"

You may change your payment method if you want to, before proceeding.

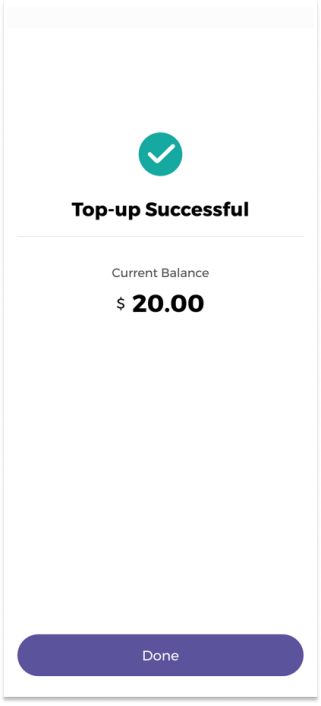
For Concession Cards



For EZ-Link Cards



And you're done!



If you made the top-up to a card with negative balance, please tap your card at the NFC antenna of your phone via the 'Scan Card for Details' function on the SimplyGo app or place your card on a card reader at any Top-Up Kiosk or Assisted Service Kiosk to enable immediate entry.

Otherwise, please wait at least 15 minutes for your card to be restored for use.