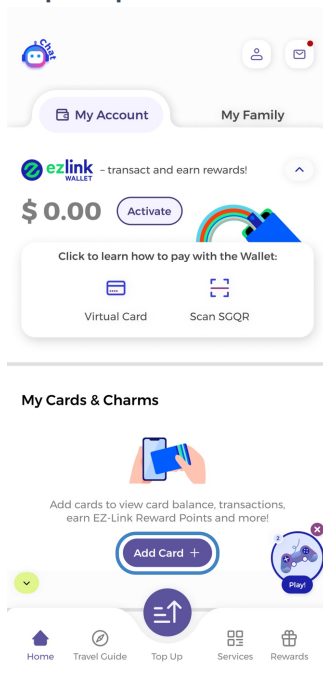


SimplyGo App User Guide

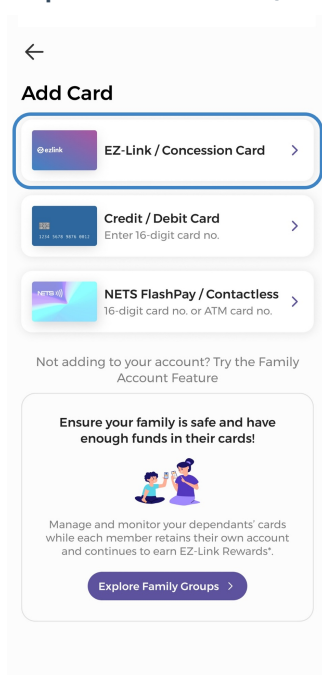
Adding a SimplyGo EZ-Link / EZ-Link card

11/12/2025 5:58 pm +08

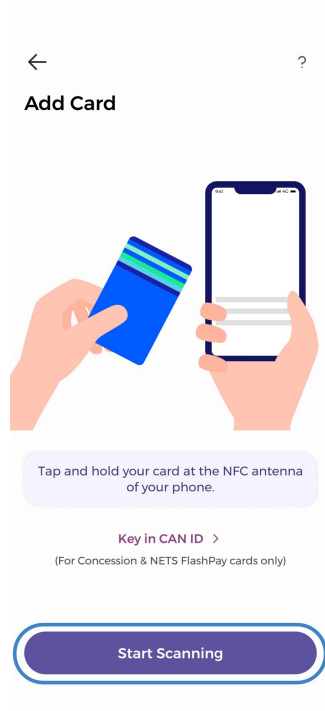
Step 1: Tap "Add Card +"



Step 2: Select "EZ-Link / Concession Card"

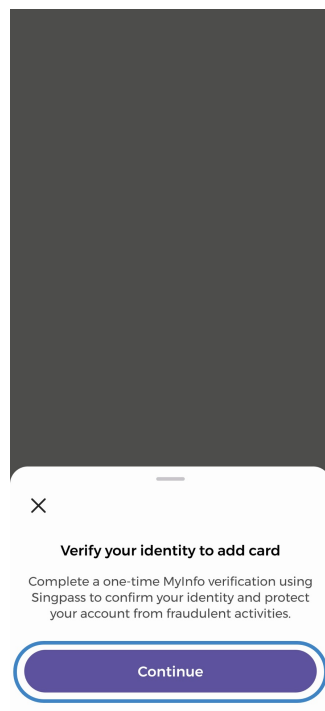


Step 3: Scan your card



If you have not completed a one-time Singpass MyInfo identity verification on the SimplyGo app, you will need to do so at this stage. If you have, please skip to **Step 7**.

Step 4: Tap "Continue" to verify your identity



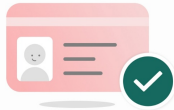
Step 5: Follow the prompts to verify your identity



Verify your identity

This one-time check helps us ensure that the card you're adding can be traced back to you, for your protection and to prevent misuse.

singpass



By proceeding, you consent to SimplyGo collecting and using your personal data to provide you with the function to use services in this app. You may refer to our [Privacy Policy](#) for more information.

Retrieve Myinfo with singpass

Step 6: Tap "Confirm" to proceed



Data retrieved from Myinfo

NAME (AS IN NRIC)

Andy Lau

NRIC/FIN

S9012345A

DATE OF BIRTH

1990-01-10

NATIONALITY

Singaporean

SEX/GENDER

Male

ADDRESS

**APT BLK 123, MY STREET ADDRESS,
#10-10, SINGAPORE 100100**

Confirm

Step 7: Enter a name for your card, then tap "Confirm"



Card Details

One last step! Give your card a name for easy reference.

CAN ID

1000 1200 2345 1234

Card Name

Card Name

Confirm



And you're done!



My Account

My Family



turn payments into little wins!

\$ 0.00

Activate



Make a Payment



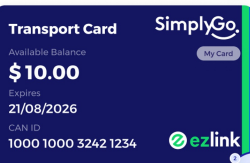
Virtual Card



Scan QR

My Cards & Charms

Add +



Saved Ride Stops



Save New



Home



Travel



Top Up



Services



Rewards