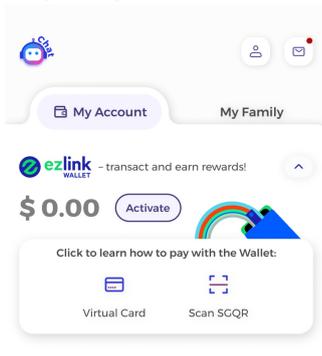


# SimplyGo App User Guide

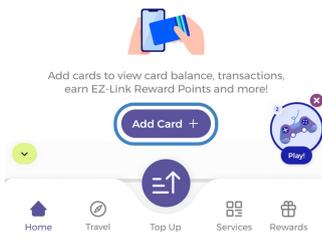
## Adding a SimplyGo EZ-Link / EZ-Link card

10/02/2026 8:05 am +08

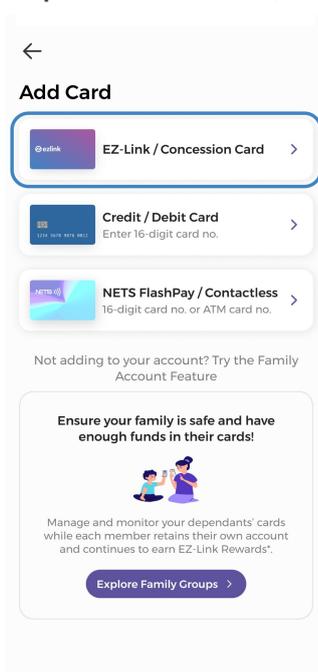
### Step 1: Tap "Add Card +"



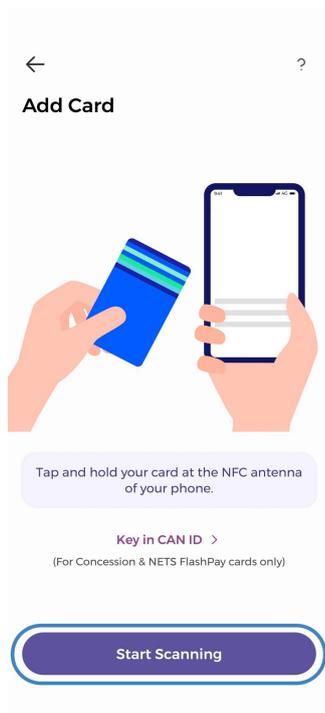
### My Cards & Charms



### Step 2: Select "EZ-Link / Concession Card"

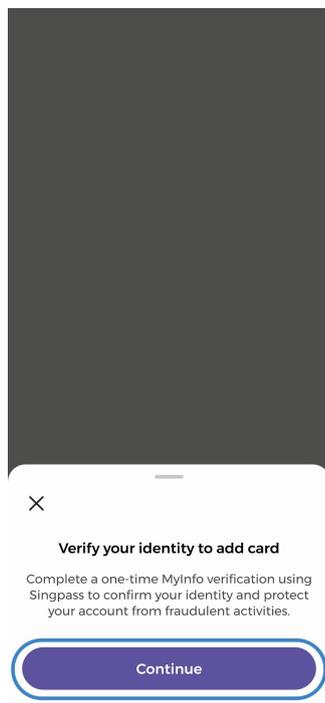


### Step 3: Scan your card



If you have not completed a one-time Singpass MyInfo identity verification on the SimplyGo app, you will need to do so at this stage. If you have, please skip to **Step 7**.

### Step 4: Tap "Continue" to verify your identity



### Step 5: Follow the prompts to verify your identity



## Verify your identity

This one-time check helps us ensure that the card you're adding can be traced back to you, for your protection and to prevent misuse.

**singpass**



By proceeding, you consent to SimplyGo collecting and using your personal data to provide you with the function to use services in this app. You may refer to our [Privacy Policy](#) for more information.

**Retrieve Myinfo with singpass**

### Step 6: Tap "Confirm" to proceed



## Data retrieved from Myinfo

NAME (AS IN NRIC)

**Andy Lau**

NRIC/FIN

**S9012345A**

DATE OF BIRTH

**1990-01-10**

NATIONALITY

**Singaporean**

SEX/GENDER

**Male**

ADDRESS

**APT BLK 123, MY STREET ADDRESS,  
#10-10, SINGAPORE 100100**

**Confirm**

### Step 7: Enter a name for your card, then tap "Confirm"



## Card Details

One last step! Give your card a name for easy reference.

CAN ID

1000 1200 2345 1234

Card Name

Confirm



## And you're done!

