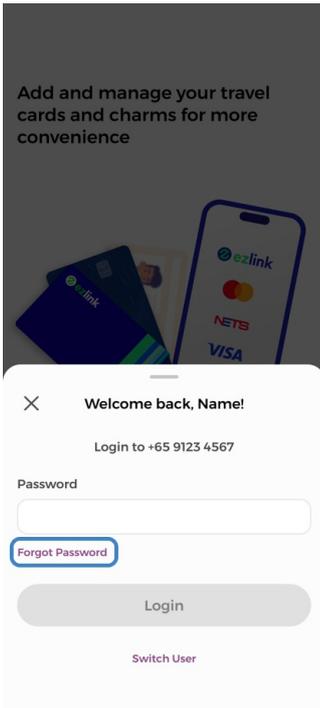


SimplyGo App User Guide

Resetting or changing your password

30/07/2024 3:44 pm +08

Step 1: Tap "Forgot Password"



Step 2: Enter your mobile number and email address

←

Reset Password

Please provide credentials below to reset your password.

Mobile Number

+65

Email Address

[I need help](#)

Continue

[Use Guest Mode for now](#)

Step 3: Enter the OTP sent to your mobile number and tap "Continue"

←

Mobile OTP Verification

Enter the 6-digit code sent to +65 9123 4567.

[Resend OTP in 180s](#)

Continue

7	8	9	.-
1	2	3	ⓧ
4	5	6	Done
	0		,

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Step 4: Enter your new password

←

Set New Password

Set Password

Must contain:

- At least 8 characters
- At least 1 uppercase letter (A-Z)
- At least 1 lowercase letter (a-z)
- At least 1 numeric character (0-9)

Confirm New Password

Confirm

And you're done! You may now log in to your account.

←

Set New Password

Set Password

Must contain:

- At least 8 characters
- At least 1 uppercase letter (A-Z)
- At least 1 lowercase letter (a-z)
- At least 1 numeric character (0-9)

Confirm New Password

Confirm

Password reset successfully!
Please login again with your new password.

OK